

Vulnerability Disclosure Policy

Weald Computer Maintenance Ltd trading as Weald IT takes the security of its systems and services seriously.

If you believe you have identified a security vulnerability relating to Weald IT systems, services or websites, we encourage responsible disclosure so that the issue can be investigated and addressed appropriately.

Please report suspected vulnerabilities to:

support@wealdcomputers.com

When reporting a vulnerability, please include:

- A description of the issue;
- The affected system or service;
- Steps required to reproduce the issue where possible;
- Your contact details.
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We request that:

- You do not exploit the vulnerability beyond what is necessary to demonstrate its existence;
- You do not access, modify or delete data belonging to others;
- You do not publicly disclose the issue until it has been investigated and resolved;
- You act in good faith and avoid disruption to services.
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Weald IT will make reasonable efforts to:

- Acknowledge receipt of vulnerability reports;
- Investigate legitimate reports promptly;
- Take appropriate remediation action where necessary.

This policy does not authorise activities that would breach applicable laws or regulations.