

Weald IT – GDPR & Data Protection Statement

Weald Computer Maintenance Ltd. is committed to protecting the privacy, confidentiality and security of personal data in accordance with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018 and other applicable data protection legislation.

As an IT support and managed services provider, we recognise the importance of maintaining the security and integrity of both our own information and the information entrusted to us by our clients. We implement a range of technical and organisational security measures designed to protect personal data against unauthorised access, disclosure, alteration, loss or destruction. These measures include, where appropriate:

- Multi-factor authentication (MFA) for access to systems and services;
- Encryption of portable devices and sensitive data;
- Restricted access to client information based on business need;
- Secure remote access technologies;
- Monitoring, backup and recovery processes;
- Staff security awareness and data protection training;
- Information security controls aligned with ISO/IEC 27001 principles.
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Weald Computer Maintenance Ltd. maintains policies and procedures covering information security, access control, acceptable use, incident management, data retention and business continuity. Personal data is collected and processed only where there is a lawful basis to do so, including contractual necessity, legitimate business interests, legal obligations or consent where required. We are committed to ensuring that personal data is:

- Processed lawfully, fairly and transparently;
- Collected for specified and legitimate purposes;
- Adequate, relevant and limited to what is necessary;
- Accurate and kept up to date where appropriate;
- Retained only for as long as necessary;
- Protected using appropriate security measures.

Individuals have rights under UK GDPR, including rights relating to access, correction, restriction, objection and erasure of personal data, subject to applicable legal and contractual obligations. Weald Computer Maintenance Ltd. continually reviews and improves its security and data protection practices to maintain compliance and support the ongoing protection of client and company information.

ICO Reference number Z8214091

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Last review 15.5.2026